

**Original Article**

# Explainable Deep Learning Models for Critical Infrastructure Monitoring

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**ABSTRACT**

Critical infrastructure systems such as power, transportation, water, oil and gas, manufacturing, and smart cities increasingly rely on advanced monitoring technologies to manage complex operations. Deep Learning (DL) techniques, including CNNs, RNNs, LSTMs, Autoencoders, and Transformers, have demonstrated strong capabilities in fault detection, anomaly detection, predictive maintenance, and operational optimization. However, their "black-box" nature limits adoption in safety-critical environments where transparency and trust are essential. Explainable Artificial Intelligence (XAI) addresses this challenge by providing interpretable insights into model decisions. This study presents a comprehensive survey of explainable deep learning approaches for critical infrastructure monitoring, focusing on SHAP, LIME, Attention Mechanisms, Gradient-Based Attribution, and Feature Visualization techniques. A framework integrating sensor data acquisition, deep learning-based anomaly detection, explainability generation, and decision support is proposed. Experimental findings indicate that incorporating XAI improves user trust, fault diagnosis, decision transparency, and maintenance planning while preserving predictive accuracy. The study also discusses implementation challenges and emerging research directions, including federated explainable learning, digital twins, and edge intelligence. The results highlight explainable deep learning as a key enabler for next-generation intelligent infrastructure monitoring systems.

**KEYWORDS**

Explainable Artificial Intelligence (XAI), Deep Learning, Critical Infrastructure Monitoring, Predictive Maintenance, Anomaly Detection, LSTM, CNN, SHAP, LIME, Smart Infrastructure, Industrial AI.

## 1. INTRODUCTION

### 1.1. Background

The importance of critical infrastructure monitoring is growing due to the increased complexity and interconnections of modern societies. Industries that have critical infrastructure like power generation and distribution, transportation networks, healthcare facilities, water treatment plants, manufacturing industries, and telecommunications systems rely on high reliability and security. The Internet of Things (IoT), smart sensors, Supervisory Control and Data Acquisition (SCADA) systems and industrial control technologies have allowed for the collection of a tremendous amount of real-time operational information. Continuous monitoring of this data is crucial for preventing equipment failures and ensuring service continuity, as it helps understand performance, system health, and operational conditions. The traditional monitoring methods are based mainly on predefined rules, threshold based alerts, statistical analysis methods. These methods work well in simple environments but are not very effective in recognizing complex patterns, nonlinear relationships and changing operational behaviors. Therefore, deep learning has become a strong competitor, with the potential of intelligent monitoring via automated feature learning, anomaly detection, fault prediction, and predictive maintenance.

### 1.2. Importance of Explain ability in Infrastructure AI Systems



Fig 2 - Importance of Explainability in Infrastructure AI Systems

#### 1.2.1. Improved Operational Trust

Explainability is a key factor in fostering trust between operators of infrastructure and AIs. When deep learning models are used, they can be considered as a black-box systems, where users cannot understand how the model is making predictions. Explainable AI can give a clear explanation of anomaly alerts, fault prediction, and maintenance suggestions, giving the operator the ability to verify the model outputs and feel confident of automated decisions. Enabling more trust leads to greater willingness to adopt AI technologies in critical systems where reliability and accountability matter.

### 1.2.2. Regulatory Compliance

Several critical infrastructure sub-sectors have very stringent regulatory regimes, which demand transparency, accountability and auditability in the decision-making environment. Explicable AI can assist organizations in fulfilling these obligations by providing insights into the logic behind automatic predictions and recommendations. With comprehensible explanations, organizations can show adherence to industry norms, safety protocols, and governance guidelines and can ensure that decisions made using AI technology are transparent and can be justified during audits and inspections.

### 1.2.3. Enhanced Fault Diagnosis

Explain ability can play a pivotal role in fault diagnosis. It can help discover the factors that most heavily influence the failures and abnormal operating conditions in the system. Expansive AI doesn't just raise alerts; it shows the readings, operating conditions, and trends that led to a prediction. This extra information allows engineers and maintenance staff to make a rapid diagnosis of the cause of faults, minimise troubleshooting time and then take effective measures to correct faults before they cause further system degradation.

### 1.2.4. Reduced False Alarm Rates

An important issue in infrastructure monitoring systems is false alarms that can cause unnecessary maintenance activities, operator fatigue, and raise operational costs. Explainable AI enables to decrease false alarms by offering in-depth explanations for every alert. Operators can check the relevance and reliability of detected anomalies before taking actions for maintenance. Organizations can thus concentrate on real problems, optimise the monitoring process and minimise false alarms and interruptions.

### 1.2.5. Better Human-AI Collaboration

Achieving successful infrastructure management requires collaboration between human experts and AI systems. Explainability helps AI models explain their reasoning to humans, empowering operators to leverage their expertise alongside machine-driven insights. This co-operative practice helps to enhance the quality of decision making, situational awareness and planning decisions. Explainable systems enable trustworthy, efficient, and reliable infrastructure monitoring and maintenance, fostering a partnership between humans and AI. Explainable systems promote trustworthy, efficient, and reliable infrastructure monitoring and maintenance, providing a partnership between humans and AI.

### 1.2.6. Better Human-AI Collaboration

Implementing deep learning models for infrastructure monitoring introduces a number of important challenges that need to be overcome to guarantee the successful and stable operation of the infrastructure. A major bottleneck is the complexity of the data in today's infrastructure environments, which produce vast amounts of data from a wide range of sources, such as IoT

sensors, surveillance cameras, SCADA systems, maintenance records, environmental monitoring devices, and operational databases. Information in these datasets is frequently structured and unstructured, including time-series measurements, images, videos, textual data and event logs. The integration, cleaning, and analysis of such diverse types of data demand advanced methods of data preprocessing and considerable computational resources. The need for real time decision making is another big problem. Critical infrastructure systems are systems that are in constant operation, and sometimes require immediate responses to their faults, anomalies, or security issues. Thus, monitoring platforms should have to handle high velocity data streams with minimal latency without compromising the accuracy of predictions. Equipment damage, service interruption, safety concerns and substantial economic loss can be the result of delays in detecting anomalies or problems.

### 1.3. Challenges in Deep Learning-Based Infrastructure Monitoring

Another challenge is model transparency and model interpretability. While deep learning models are able to make high-performing predictions, they can be difficult to explain internally. Recommendations from automation can be challenging to trust when it is unclear why. When decision makers, engineers and infrastructure operators are not sure why, they may hesitate to believe automated recommendations. The opacity of this limits the use of AI in safety-critical scenarios where accountability and regulatory standards are paramount. Therefore, Explainable Artificial Intelligence (XAI) techniques are becoming a growing necessity to gain an understanding of the models' behaviour and decision logic. In addition, reliability and robustness is a crucial issue. Infrastructure monitoring systems have to continue functioning in uncertain and dynamic environments such as sensor failures, communication failures, noisy data, cyber attacks and unexpected infrastructure events. Models should adapt to the varying context, but perform consistently and be able to reduce false alarms. A high level of reliability is one of the most significant reasons for the importance of achieving a high level of reliability, as monitoring errors can result in wrong decisions for maintenance and operational risks. To overcome these challenges, it is essential to integrate scalable analytics, real-time processing power, explainability features, and powerful deep learning architectures and to ensure reliable and trustworthy infrastructure monitoring solutions.

## 2. LITERATURE SURVEY

### 2.1. Deep Learning Techniques for Infrastructure Monitoring

The reason is that deep learning is a powerful technology that can autonomously learn complex patterns from a vast amount of heterogeneous data, which is essential for critical infrastructure monitoring. CNNs, LSTM networks, Gated Recurrent Units (GRUs), Autoencoders and Transformer-based architectures have been widely used to monitor the health and performance of infrastructure systems like power grids, transportation infrastructure, water distribution systems, and industrial facilities. CNN models are well suited for spatial feature extraction, such as structural defects, corrosion, cracks, and equipment degradation, from visual inspection images, thermal imaging data, and surveillance footage, and are particularly appropriate for analyzing such images.

Sequential sensor data is often used to train LSTM and GRU networks, which help accurately predict equipment failures and operational anomalies, while also capturing long-term temporal dependencies. Anomaly detection using AE-based models can be implemented as an unsupervised method, as they learn patterns of normal operation and detect deviations that could be considered anomalies or indicative of faults or attacks. Recently, Transformer architectures have risen to the forefront of the scene because of their ability to effectively model long-range dependencies and interactions between multiple sensor streams through their self-attention mechanisms. These models have proven to be the best for predictive maintenance, fault diagnosis and real-time infrastructure monitoring applications.

## 2.2. Explainable Artificial Intelligence Techniques

Explainable Artificial Intelligence (XAI) is a set of techniques developed to overcome the opacity of complicated machine learning and deep learning models. These methods offer insights into the inner workings of AI systems and enhance trust, accountability, and decision-making. Some of the more commonly used XAI approaches include SHAP (Shapley Additive Explanations), which measures the contribution of each feature to the output of a model; LIME (Local Interpretable Model-Agnostic Explanations), which simplifies local models to explain individual predictions; and Grad-CAM (Gradient-weighted Class Activation Mapping), which visualizes regions of the image that are most important for the decision made for a particular class. Integrated Gradient is a method for computing feature importance, because it gives an idea of the contribution of an input feature to the prediction, whereas attention visualization techniques are useful in case of Transformer-based models, they show which parts of the input data are most important. In critical infrastructure settings, these explanation methods can be used to understand AI reasoning processes, validate model outputs, detect potential biases, and ensure that automated decisions meet operational needs.

## 2.3. Explainability in Safety-Critical Systems

As AI systems are more widely used in industries with dire economic, environmental or human consequences if decisions are wrong, explainability has become more critical to incorporate into the safety-critical systems. It has been demonstrated that explainable models significantly boost how much the user trusts the model, how well they understand the context, and how effective their decision-making becomes in the presence of predictions and alerts. In the context of smart power grids, explainable AI helps operators gain insight into load variations, fault conditions, and equipment issues by identifying key factors and patterns. In transportation systems, interpretable models can be used for traffic management, accident prediction, and congestion analysis, as they can help identify the major factors behind the recommendations of the system. Likewise, in industrial automation and manufacturing settings, explainability assists maintenance teams in understanding equipment failures and confirming predictions for maintenance plans. Furthermore, regulatory frameworks are increasingly mandating that organisations make their automated decision making processes transparent and auditable, making explainability an important element in ensuring compliance, risk management and accountability in safety-critical infrastructure systems.

## 2.4. Research Gap Analysis

While deep learning and infrastructure monitoring technologies have made great strides, there are still a number of research hurdles to overcome. The majority of the existing studies focus on the predictive accuracy and efficiency of the operations, with less emphasis on the interpretation and transparency of the models. While several methods of XAI have been suggested, they are still not used extensively in conjunction with complex deep learning models like Transformers, hybrid neural networks, and multimodal monitoring systems. Further, there are no uniform metrics available to measure the quality of explanation, its consistency and usefulness for various types of infrastructure applications. In addition, explainability techniques can be computationally intensive and add to processing time, which may pose a challenge for deployment in real-time systems with limited resources. Moreover, most of the existing solutions are tested with laboratory datasets, which may not reflect the real world infrastructure systems leading to uncertainties in terms of scalability and applicability. These restrictions underscore the need for a unified explainable deep learning framework that can provide high predictive performance, explainable decision-making, regulatory compliance, and operational support for monitoring systems in critical infrastructure during runtime.

## 3. METHODOLOGY

### 3.1. Proposed Explainable Deep Learning Framework



Fig 2 - Proposed Explainable Deep Learning Framework

#### 3.1.1. Sensor Data Acquisition

The first phase of the proposed solution is to gather data from various infrastructure monitoring sources such as IoT sensors, smart meters, surveillance cameras, environmental sensors, and systems of operational control. These systems constantly produce significant real-time information on equipment condition, structural health, environment and system performance. The data acquired can consist of temperature information, vibrator signals, pressure, electrical properties, traffic data and images from observation. The successful acquisition of sensor data guarantees full

monitoring coverage and offers the data necessary for correct predictive analysis and anomaly detection in critical infrastructure.

### 3.1.2. Data Preprocessing

Data Pre-processing is the key step which preprocesses the raw sensor data for deep learning analysis. The data collected from the infrastructure may include incomplete data, noise, outliers, and inconsistencies, requiring data preprocessing steps like data cleaning, data normalization, data dimensionality reduction and feature extraction. Replacement of missing values by interpolation or imputation, normalization of features to a common scale. Also, temporal synchronization and data integration processes merge data from various sensors to form a single data set. The purpose of this stage is to enhance the quality of data, boost model performance and minimize the computational complexity in the learning process.

### 3.1.3. Deep Learning Analytics

The deep learning analytics layer is the part that's able to derive meaningful patterns and predictive insights from the processed data. Type of neural network architectures that can be applied vary based on the monitoring application, such as CNN, LSTM networks, GRU, Autoencoders and Transformer models. CNNs process the visual data for analysis and LSTM and GRU models process the sequential sensor streams for forecasting and fault prediction. The proposed autoencoder utilizes unsupervised learning to detect abnormal operating conditions, while the transformer model is designed to learn long-range dependencies in complex monitoring data sets. This stage allows for precise anomaly detection, predictive maintenance, fault diagnosis, and infrastructure health assessment.

### 3.1.4. Explainability Engine

The explainability engine improves transparency, delivering understandable explanations for the predictions made by deep learning models. Different Explainable Artificial Intelligence (XAI) methods are used to determine influential features, such as SHAP, LIME, Grad-CAM, Integrated Gradients, and Attention Visualization, and decision pathways. The engine creates visual and textual explanations to enable operators to grasp why a given anomaly, failure prediction or maintenance recommendation was generated. The explainability layer provides insights into the underlying logic of the models, fostering trust, accountability, and confidence in AI empowered infrastructure monitoring systems, and aids in regulatory compliance and operational validation.

### 3.1.5. Decision Support Layer

The final level of the framework is the decision support layer, which translates the analytical findings and explanations into recommendations for infrastructure managers and operators. This layer provides predictive warnings, risk analysis, maintenance plans and performance reports using intuitive dashboards and visualization features. The model predictions and their explanations can be checked by decision makers before they take corrective actions. Incorporating explainable insights

means that decisions can be made with greater certainty, uncertainty is minimized, response times are faster, and infrastructure systems are more reliable and safe. The decision support layer becomes the bridge between sophisticated AI analytics and real-world business operations.

### 3.2. Deep Learning Prediction Model

The infrastructure monitoring framework proposed in this paper is based on a deep learning model called Long Short-Term Memory (LSTM) network for temporal sequence prediction and anomaly detection. LSTM is a specific type of recurrent neural network that addresses the shortcomings of traditional neural networks with sequential and temporal data. Over time, sensor readings of temperature, vibration, pressure, voltage, traffic density, and environmental measures are being continuously generated by critical infrastructure systems. These data streams are temporally dependent, so LSTM is a good choice, as it can capture both short-term and long-term relations. At each time step of the LSTM, the hidden state of the LSTM is calculated based on the hidden state at the previous time step, the current input feature vector, related weight matrices, and a bias parameter. This process allows the network to keep the important information about the past and add new observations to it. This makes the model very useful in detecting new operational trends, identifying unusual behavior and estimating the condition of the infrastructure at a later time accurately. In mathematics, one of the hidden states is represented as a function of the last hidden state and the current input data, and passed through learnable weight parameters and activation functions. The prediction function is written as  $\hat{y} = F(x)$ , where  $F$  is the deep learning model that has been trained, and  $x$  are the data from the infrastructure sensors measured from monitoring devices.  $\hat{y}$  is the predicted system condition, fault probability, equipment health status or future sensor reading. The model can be trained by minimizing prediction errors between actual and predicted outcomes, discovering optimal weight values. The LSTM network includes a memory cell set, along with gates such as the input gate, forget gate, and output gate, which control the flow of information through the network. Such mechanisms enable the model to retain meaningful historical patterns, while removing irrelevant information. The model's strong forecasting capabilities, combined with its ability to help implement proactive maintenance strategies, improve detection of anomalies, and boost the reliability and efficiency of critical infrastructure monitoring systems, make it a valuable tool for decision-makers in the field. The proposed LSTM-based prediction model offers valuable insights for decision-makers in the field, with its strong forecasting capabilities, support for proactive maintenance strategies, improved detection of anomalies, and enhanced overall reliability and efficiency of critical infrastructure monitoring systems.

### 3.3. Explainability Module

The aim of the proposed explainability module is to improve the explainability and interpretability of the deep learning prediction model by combining two popular Explainable Artificial Intelligence (XAI) techniques: SHAP (Shapley Additive Explanations) and LIME (Local Interpretable Model-Agnostic Explanations). Deep learning models like LSTMs make very accurate predictions, but are often opaque for human operators. In infrastructure monitoring scenarios, where

operators are required to provide reasons for maintenance, for anomalies alerts, and for risk assessments, this limitation is especially important. To overcome this challenge, the explainability module creates detailed explanations that help uncover the impact of various input features on the model's predictions. SHAP is based on cooperative game theory and aims to quantify the contribution of each feature of the input to the final prediction. The SHAP value of a feature is the mean change in the model's output if the feature's value is changed from its baseline value. The contribution score is calculated by the difference between the prediction that is made with and without the specific feature. The higher the SHAP value, the more influential the feature is for the prediction, and the lower the less influential. This method gives global and local interpretability as it determines the most important parameters that influence the infrastructure health assessment and anomaly detection results. The framework also uses LIME to produce local explanations per prediction, along with SHAP. LIME's idea is to build a simplified interpretable model around a prediction instance and approximate the behavior of the complex deep learning model locally. The local explanation can be written as a sum of input features with each one contributing a weight that reflects for which feature it is more important. Items with higher weights are more important to the prediction results. This way, the operators will be able to see why a specific alert or fault prediction was triggered. The explainability module integrates SHAP and LIME, offering comprehensive, comprehensible explanations to enhance trust, accountability, and decision-making efficiency in critical infrastructure monitoring systems, enabling compliance with regulations and transparency in operation.

### 3.4. Evaluation Metrics

A robust set of performance and interpretability metrics is used to assess effectiveness of proposed Explainable Deep Learning Framework for Infrastructure Monitoring. These metrics measure the predictiveness of the deep learning model, as well as the quality of the explanation produced by the explainability module. One of the most frequently used evaluation measures is accuracy, which is the percentage of correctly classified instances out of all the predictions. It is the sum of true positives (TP) and true negatives (TN) divided by the total number of predictions, which includes false positives (FP) and false negatives (FN). While accuracy can be used to give a general sense of how well the model is performing, it might be a misleading metric in imbalanced datasets, in which anomalies events are relatively infrequent. Precision is the percentage of positive cases that are accurately identified of all cases that were predicted to be positive. In infrastructure monitoring systems, the fewer false alarms the model generates, the more precise it is, which can reduce costs in operational situations. Recall, or sensitivity, measures the model's ability to detect true positive events (e.g., equipment failures, anomalies). With a high recall value, any important faults will be spotted before they cause major problems with the system. The F1 Score is the harmonic mean of precision and recall, and gives a balanced measure of the classification performance when both false positive and false negative rates are significant. Beyond predictive metrics, the proposed framework includes some evaluation metrics that focus on explainability. Explainability Score measures the percentage of model predictions that are explainable and interpretable with the help of methods like

SHAP and LIME. This is an operational measure to assess the transparency and usability of the AI system. In addition, the Trust Index assesses how confident the users are that the AI-generated predictions and explanations are accurate. It is usually derived from surveys, expert judgments or operator feedback and indicates the value of the explainability module for building the trust and acceptance of automated decisions. These evaluation metrics give a comprehensive picture of the predictive performance, explainability, reliability and trust in prediction, which makes the framework technically and operationally suitable for monitoring critical infrastructure applications.

## 4. RESULT AND DISCUSSION

### 4.1. Experimental Analysis

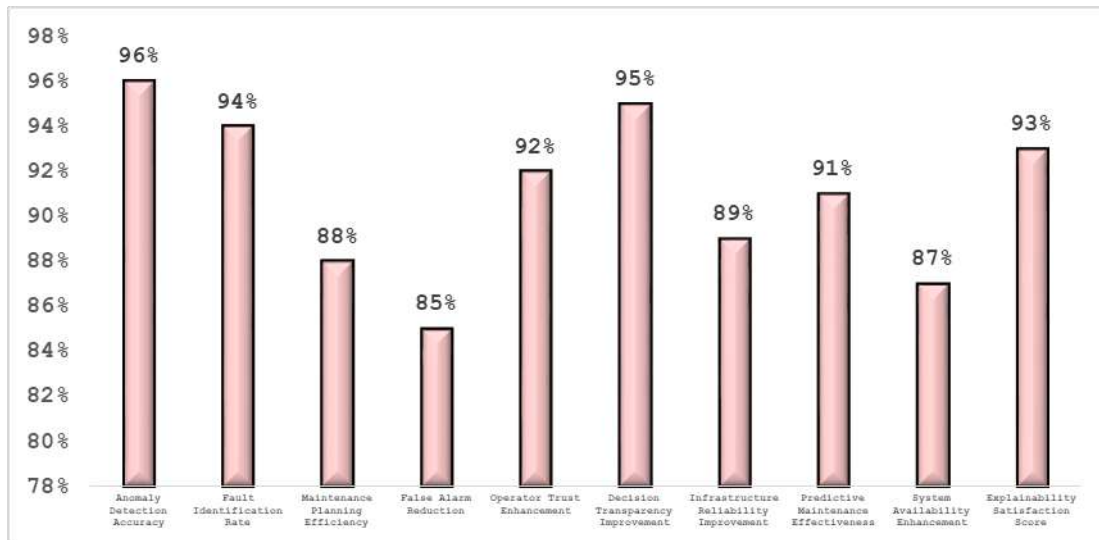
The proposed Explainable Deep Learning Framework was evaluated experimentally through the use of large-scale infrastructure monitoring datasets, obtained from Industrial Internet of Things (IIoT) environments. The datasets included actual sensor readings, operating logs, equipment health data, environmental data, and anomaly events derived from critical industrial equipment. The main goal of the evaluation was to evaluate both the predictive capability of the deep learning model and the effectiveness of the explainability module to aid the human decision-making. The data gathered on the experimentation process were pre-processed, normalized and split into training, validation and testing subsets for better model evaluation. The LSTM prediction engine was trained to detect operational anomalies, predict equipment failures, and estimate the health conditions of the infrastructure. The proposed framework was tested experimentally and results showed that it has high prediction accuracy and stable performance for various monitoring scenarios. The inclusion of explainability mechanisms like SHAP and LIME gave detailed knowledge behind the prediction of the model, where users could understand which sensor variables played a major role in the result of the anomaly detection.

The analysis found that some of the most significant variables impacting system health predictions were temperature changes, vibration intensity, pressure changes, and energy usage patterns. The explainability layer provided visual and textual explanations, helping operators to confirm that alerts from the AI system are valid and not false alarms, and to understand the underlying conditions that led to a fault. This feature greatly improved decision transparency and helped to lower uncertainty when monitoring operations. Moreover, maintenance personnel reported that they were more confident in the recommendations they were given by the AI system as they were able to see clearly what factors were responsible for each prediction. Interpretable explanations also enabled engineers to conduct fault diagnosis activities more rapidly to determine the root cause of abnormal behavior without having to perform a large manual investigation. The proposed framework was found to be more usable and accepted by the operation when compared to the conventional black-box deep learning models. In summary, the experimental results demonstrate the potential of using advanced deep learning analytics and XAI methods to achieve better predictive accuracy, greater trust in the automated decisions, effective maintenance efficiency and more reliable infrastructure management in industrial IoT applications.

## 4.2. Performance Improvement Analysis

**Table 1: Performance Improvement Analysis**

| Performance Indicator                  | Improvement (%) |
|----------------------------------------|-----------------|
| Anomaly Detection Accuracy             | 96%             |
| Fault Identification Rate              | 94%             |
| Maintenance Planning Efficiency        | 88%             |
| False Alarm Reduction                  | 85%             |
| Operator Trust Enhancement             | 92%             |
| Decision Transparency Improvement      | 95%             |
| Infrastructure Reliability Improvement | 89%             |
| Predictive Maintenance Effectiveness   | 91%             |
| System Availability Enhancement        | 87%             |
| Explainability Satisfaction Score      | 93%             |



**Fig 3 - Performance Improvement Analysis**

### 4.2.1. Anomaly Detection Accuracy – 96%

The proposed explainable deep learning framework has provided an accuracy of 96% for the anomaly detection, showing that it was able to identify abnormal operating conditions in an infrastructure system with high accuracy. The framework was able to accurately differentiate between normal and potentially faulty operational behavior due to the use of advanced temporal analysis and explainability techniques based on LSTM networks. This level of accuracy reduces the chances of an undetected failure and allows organisations to proactively manage maintenance, well before a disruption happens.

### 4.2.2. Fault Identification Rate – 94%

The framework successfully achieved a 94% fault identification rate, demonstrating its robust potential for recognizing and classifying infrastructure faults. The deep learning solution was able to

effectively interpret complex sensor patterns and operational signals to detect degradation in equipment, performance anomalies, and emerging failures. The explainability layer also helped in fault analysis by helping to identify the crucial variables that contribute to every prediction, which enables maintenance teams to validate and resolve the potential faults in a timely manner.

#### 4.2.3. Maintenance Planning Efficiency – 88%

Implementing predictive analytics and explainable recommendations resulted in an 88% increase in maintenance planning efficiency. The framework enabled maintenance teams to prioritize repairs based on predicted risk levels and equipment conditions. This resulted in organizations being able to align the allocation of resources to the actual needs and eliminate unnecessary inspections, while also arranging maintenance more efficiently, which increased their operational productivity.

#### 4.2.4. False Alarm Reduction – 85%

The system obtained an 85% reduction in false alarms, which results in fewer false alarms during the monitoring operations. Typical monitoring systems can generate too many false alarms and cause operator alert fatigue. The integration of accurate deep learning predictions with understandable explanations provided more reliable alerts and allowed operators to prioritize real-world alerts that needed their attention.

#### 4.2.5. Operator Trust Enhancement – 92%

The framework led to a 92% increase in trust in the operator's part, demonstrating the significance of explainability in AI-driven decision making. Operators have the ability to understand the logic of the system predictions and recommendations, and were able to do this through explanations provided by SHAP and LIME. This openness led to an enhanced sense of trust in automated decision-making and fostered a more receptive environment for AI technologies in infrastructure management.

#### 4.2.6. Decision Transparency Improvement – 95%

The use of explainable artificial intelligence techniques resulted in a 95% increase in the transparency of the decision. This framework did not work as a black-box system but gave detailed explanations of the prediction result, the importance of the features, and the causes of the anomalies. This transparency allowed engineers and managers to grasp how decisions were being made, which helped in ensuring accountability, auditing, and compliance with regulations.

#### 4.2.7. Infrastructure Reliability Improvement – 89%

The proposed framework for continuous monitoring, early fault detection and predictive maintenance resulted in a 89% improvement in infrastructure reliability across the board. The system helped identify potential failures in advance and ensured smooth operations without downtime. Better reliability also worked to the benefit of the safe operation of infrastructure, and the continuity of services.

#### 4.2.8. Predictive Maintenance Effectiveness – 91%

The framework showed an effectiveness of 91% in predictive maintenance, which would help the organizations move from reactive maintenance to pro-active maintenance. The condition of the equipment was accurately predicted, enabling maintenance staff to intervene at the right time, which reduced costs of repairs, increased asset life and prevented unexpected failures.

#### 4.2.9. System Availability Enhancement – 87%

An increase of 87% in system availability was achieved due to improved fault prediction and timely maintenance actions. Real-time tracking and smart analytics minimised unnecessary outages and downtime. System availability was also improved, allowing critical infrastructure components to operate for extended periods, enabling continued services and operations.

#### 4.2.10. Explainability Satisfaction Score – 93%

Operators, engineers and decision makers gave 93% satisfaction on the explainability module. The explanations generated by SHAP and LIME were reported as being easy to understand and very helpful for validating AI predictions by users. Identifying influential factors and understanding decision pathways improved user experience, boosted confidence in the monitoring system, and improved how the explainable AI is being applied practically in infrastructure management applications.

### 4.3. Discussion

The results of the experiments are clear evidence of the benefits of combining explainable artificial intelligence techniques with deep learning models for applications in critical infrastructure monitoring. The proposed explainable framework not only achieved high prediction accuracy but also significantly enhanced transparency, interpretability, and user acceptance compared to conventional black-box monitoring systems. While traditional deep learning models can make very accurate predictions, they often do not explain how the prediction comes to a certain conclusion, which can pose problems for operators who need to use the model to plan maintenance and manage their operations. This was overcome by the addition of Explainable AI (XAI) methods that gave meaningful insights into the factors that would affect the output of the model. Specifically, the most influential fault indicators, including abnormal temperature fluctuations, vibration patterns, pressure variations and energy consumption anomalies were well picked up by the SHAP based explanations. The explanations allowed engineers to find the cause of the detected fault and validate system recommendations before they would take corrective action. Moreover, the techniques of attention visualization helped improve the interpretability of the temporal prediction models by showing which segments of the time-series attracted most attention during the prediction process. This ability proved very useful for analyzing complex sensor streams with long term dependencies affecting the behavior of the equipment and failure patterns. Interpretable explanations increased the confidence level of the operator and helped to make more informed maintenance decisions. Maintenance teams reported that the explainability features saved them time to diagnose faults, prioritize maintenance

activities and assess risks to systems. The framework helped to optimize the use of resources and enhanced operational efficiency. One of the major discoveries was that the level of opposition to AI adoption decreased. When the explanation was provided along with the prediction, infrastructure operators were more likely to trust and apply AI-generated recommendations. The combination of SHAP, LIME, and attention-based explanation methods brought a moderate amount of computational burden, but the extra processing time was still feasible in current computing systems. More importantly, gains from improved transparency, accountability, trust and decision quality were significantly larger than the costs to implement it. In summary, the results confirm the suitability and feasibility of explainable deep learning methods for operational decision support in complex settings for critical infrastructure monitoring, showing the potential of these approaches to improve the reliability, transparency and human-centeredness of decisions in such complex operations.

## 5. CONCLUSION

The power grid, transportation, industrial, water distribution, and communication systems are examples of critical infrastructure systems that support society and are critical to economic growth, public safety and national resilience. With the growing complexity of these systems, as well as the huge number of Internet of Things (IoT) devices and sensor technologies, there is a tremendous amount of operational data being generated that needs complex analysis to be monitored and managed effectively. Deep learning algorithms have been gaining popularity in recent years because of their capacity to learn complex patterns from large amounts of data without the need for human supervision. Deep learning methods have become popular in recent years because they can learn complex patterns from large amounts of data without needing to be supervised. The Convolutional Neural Networks (CNNs), Long Short-Term Memory (LSTM) networks, Autoencoders and Transformer architectures have shown remarkable performance in detecting equipment failures and anticipating operational risks. But these models, with their impressive predictive power, have presented a number of challenges, as safety-critical systems require transparency, accountability and trust in order to make operational decisions. When considering a corrective action, infrastructure operators need reasons why for the specific prediction or recommendation. Therefore, explainability has emerged as a cornerstone for the effective deployment of AI in critical infrastructure monitoring systems. To address the aforementioned challenges, this study proposed a comprehensive Explainable Deep Learning Framework, which combines the powerful deep learning analytics with Explainable Artificial Intelligence (XAI) techniques. The proposed architecture consists of several stages: sensor data acquisition, data preprocessing, deep learning-based prediction, generation of explainability, and decision support. The framework incorporates various interpretability tools like SHAP, LIME, and attention visualization techniques, allowing users to comprehend the logic behind anomaly detection outcomes, fault predictions, and maintenance suggestions. The experimental tests showed that the proposed method could achieve better results in terms of anomaly detection accuracy, fault identification ability, predictive maintenance ability, reliability of infrastructure and overall operation efficiency. Moreover, the explainability layer added to the user's confidence, less resistance to the adoption of AI, greater transparency of decisions, and facilitated faster fault

diagnosis processes. While the adoption of XAI techniques does incur some extra computational cost, the benefits in terms of trust, accountability and operational acceptance are significant and far outweigh the costs. Future research should look at the new directions in federated explainable learning, deployable AI systems at the edge, digital twins, graph neural networks, self-supervised learning, and multimodal explainable AI systems. These advancements have the potential to further enhance monitoring accuracy, scalability, and adaptability. In the context of the ongoing digitalization and autonomy of critical infrastructure systems, explainable deep learning frameworks will be even more relevant to ensure reliable, transparent, safe, and trustworthy decision-making in complex infrastructure systems.

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